

## Windows XP SP2 and Compatibility with SmartWatch XP

In some instances, after installing Windows XP Service Pack 2, some remote clients might not be able to connect to the SmartWatch XP server remotely. This will be due to the strict firewall rules that SP2 enforces.

After installing Windows XP SP2 perform the following steps:

Locate the network connection for your Local Area Network (LAN).

Either click on “Change Windows Firewall settings” under “Network Tasks”, or select properties for the LAN connection, then select the Advanced tab.

In the **Exceptions** tab, click Add Program.

Browse for the SmartWatch XP **server.exe** file and click OK.

This is normally located in:

**C:\Program Files\SmartLink\SmartWatch XP\Server.exe**

Select OK to save these changes.

SmartWatch XP Clients should now be able to access the SmartWatch XP server remotely.