



Unit 4/56 Norcal Rd,
 Nunawading VIC 3131
 Telephone: (03) 9875 6400
 Email: smartlink@ness.com.au
 Web Site: www.smartlink.com.au

SMARTLINK FAULT SHEET	
Date: / / 20.....
From:
Work Order No:	<i>If applicable</i>
Product Type:	<i>E.G. Medi-Guardian/Minder 3G/4G, Fall detector, Pendant, Smoke detector etc.</i>
Serial Number:	<i>If applicable</i>
Version:	<i>If applicable V.....</i>
Date:
<u>Fault Comments</u> <i>(Please Tick)</i>	<input type="checkbox"/> - Unit won't Turn ON <input type="checkbox"/> - Faulty Battery (Low Battery LED Flashing) <input type="checkbox"/> - Faulty Open Voice (Microphone/Speaker Not working) <input type="checkbox"/> - Unit Won't Dial Out (Not Reporting to Monitoring Centre) <input type="checkbox"/> - Unable to Program Unit (Manually, Via SMS or Via Up/Download) <input type="checkbox"/> - NO/Low Signal Strength or Unit constantly Displays "CF" Cellular Fail <input type="checkbox"/> - Unable to Update Firmware/Bootware <input type="checkbox"/> - Faulty Antenna Connection <input type="checkbox"/> - Faulty Pendant or Faulty 9VDC Plug Pack etc. <input type="checkbox"/> - Other
Technician: